Frankfurt Services

We are here for you around the clock, with assistance and advice, overnight accommodation, tickets and more!

Do you need help with the planning of your Frankfurt visit? Our experienced Frankfurt service team is happy to help you in any way possible.

Tel: +49 (0) 69/21 23 88 00, info@infofrankfurt.de
www.frankfurt-tourismus.de/tourist-service

Social Media
www.facebook.com/infofrankfurt
www.twitter.com/infofrankfurt
www.twitter.com/visitfrankfurt
www.instagram.com/visitfrankfurt

In Case of Emergency:
Police: 110
Emergency Medical Services, Fire Department: 112

Frankfurt’s Top 10

Römerberg: Historical city centre featuring the Römer (Town Hall), a series of famous timber-frame townhouses and St Nicholas Church

New Old Town: Building ensemble based on historical blueprints

Emperor’s Cathedral: Coronation and electoral site of numerous German kings and emperors

St Paul’s Church: Site of the first German National Assembly, held in 1848

Skyline: The most unique high-rise ensemble in all of Europe

Old Sachsenhausen: Famous apple wine quarter brimful with pubs, bars and shops built in the historical timber-frame style

Palmenergarten: 22 hectares of beautiful botanical gardens including 7,000 sq/m of greenhouse space

Frankfurt Zoo: Founded in 1858, these zoological gardens were re-opened in 1945 by their famous director, Professor Bernard Grzimek.

Höchst: Picturesque city district famous for its timber-frame architecture, St Justin’s Church and Höchst Castle

Museum Embankment: Unique museum landscape scenically set on the banks of the River Main

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Discover Frankfurt …

… with a **public guided city walk**, during which you’ll hear many interesting stories about Frankfurt.

… with a **special guided group tour** highlighting a specific Frankfurt theme. Most of our tours may be arranged to be barrier-free, and they are available in more than 20 languages.

… and get a close-up look at our city from aboard a “Hop-On/Hop-Off” double-decker bus.

… and experience the famous skyline from a different perspective with a **cruise** on the majestic River Main.

… and combine your sightseeing excursion with a ride on our merry 1950s streetcar, the **Apple Wine Express**, during which you’ll get a taste of Frankfurt’s popular beverage, apple wine.

… with **“TimeRide”**, a virtual trip through 19th-century Frankfurt taken on a horse-drawn carriage.

… and take advantage of the many discounts of the **Frankfurt Card**, which also offers holders free travel on Frankfurt’s public transport network, including the airport.

Public Guided City Walks

**Walking Tour of the New Old Town**

Experience the new Frankfurt old town with its winding lane-ways and picturesque nooks and crannies. Nestled between the cathedral and city hall, this lively urban quarter features a total of 35 newly erected buildings, including 15 faithful reconstructions and 20 new architectonic creations.

A walking tour through the new Frankfurt old town provides not only many interesting insights and a glance at living history, but also a closer look at numerous architectonic jewels, such as Römer City Hall, Emperor’s Cathedral, St Paul’s Church and the Museum Embankment, not to mention the stunning view of Frankfurt’s famous skyline.

- All of our tours are led by certified tour guides.
- Tours are available all year round.
- Please note that certain tours are also available at evening twilight (pending on the time of year) and during the Advent season.
- Group sizes are continuously adapted to meet the currently prevailing hygiene regulations.
- Old town tours may be arranged to be entirely barrier-free, if necessary.
- Short-term bookings are also possible (subject to availability).

**Note re. Covid-19:**

Your health and safety are important to us. To ensure you stay safe and sound, we consistently adapt our hygiene measures to the currently prevailing health regulations.

**Tours …**

… with double-decker busses

- Gray Line Frankfurt Sightseeing GmbH
  - +49 (0) 69/400 50 20 10
  - www.frankfurt-sightseeing.com

- Green Line ETS Touristik GmbH
  - +49 (0) 69/27 10 10
  - www.ets-frankfurt.de

… with a river cruise ship

- Frankfurter Personenschifffahrt Anton Nauheimer GmbH
  - +49 (0) 69/133 83 70
  - www.primus-linie.de

- Köln-Düsseldorfer Deutsche Rheinschiffahrt GmbH
  - +49 (0) 69/28 57 28
  - www.k-d.com

… with the “Apple Wine Express”

- Verkehrsgesellschaft Frankfurt am Main mbH
  - +49 (0) 69/21 32 24 25
  - www.ebbelwei-express.com

… of the virtual variety with a horse-drawn carriage

- TimeRide Frankfurt
  - +49 (0) 69/91 31 37 75
  - www.timeride.de/frankfurt

www.frankfurt-tourismus.de/citycard

www.frankfurt-tourismus.de/city_walk

www.frankfurt-tourismus.de/tours